Te Puna o Rotoaira Campground

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Nau mai, haere mai ki Te Puna o Rotoaira. Please take a moment to read this guide for important information during your stay.

Quiet Hours

- Quiet hours are observed between 10:00 PM and 7:00 AM.
- Please be considerate of other guests at all times. Loud music, parties, or disruptive behaviour are not permitted.

Safety & Care

- Children must be supervised at all times, particularly near the lake and playground.
- Please take extra care around the lake and other natural areas.
- Glass is not permitted near the lake.
- Lake access is strictly for registered guests only.

Fires, Generators & Restricted Items

For everyone's safety and comfort, the following are not permitted onsite:

- Fires of any kind (including BBQs and fire pits)
- Generators
- Fireworks
- Drones

Drugs & Alcohol

- The campground is smoke and vape free.
- Drugs are strictly prohibited.
- Alcohol may be consumed at individual accommodation or sites only.
- Alcohol is not permitted in communal areas.

Facilities

Wharekai (Shared Kitchen)

- Available for registered guests only.
- Please wash, dry, and put away dishes after use.
- Label personal food items clearly.
- Leave the space clean and ready for the next person.

Laundry

- Communal laundry facilities are located at the ablutions block.
- Washing machines and dryers operate via tokens, available from reception during staffed hours.

Playground

- Suitable for children aged 12 and under.
- Adult supervision is required at all times.

Lake Rotoaira

- Fishing is permitted with a valid Lake Rotoaira Fishing Licence.
- Kayaks, canoes, row boats, waka ama and small motorised fishing boats are permitted on Lake Rotoaira. All other water crafts are strictly prohibited. If you are uncertain, please ask the friendly staff.

Vehicles & Visitors

- One vehicle per site or booking, unless otherwise approved.
- You are permitted a maximum of two guests per day between the hours of 8.00am-5.00pm.

Pets

- Pets and animals are not permitted on the premises.

Waste & Disposal

- Please use the designated rubbish and recycling areas provided.
- There are no wastewater or grey water dump stations onsite

Connectivity

- There is limited guest Wi-Fi available onsite.
- Mobile phone coverage may be limited.

Staffed Hours & Help

- Staffed office hours are 10.00am to 1.00pm, 7 days a week.
- For urgent assistance outside these hours, please call 027 293 7519.
- In an emergency, dial 111.

Check-Out

- Please leave your accommodation or site tidy on departure.
- Return cabin keys as instructed, where applicable.

Thank You

- We appreciate your cooperation in keeping Te Puna o Rotoaira a safe and respectful place. We hope you enjoy your stay with us.